

# RETURNS AND EXCHANGES

## Inspection

When you receive your item(s), please inspect them carefully for any damage. This is very rare, but sometimes we miss defects and ship them out. If you find any problems, contact us immediately at [info@planet-mind.org](mailto:info@planet-mind.org) and we will do our best to ensure that the issue is resolved to your satisfaction.

We will accept returns and exchanges on unworn shirts and unused products for up to 30 days (*items purchased in November/December may be returned & exchanged by January 31st*). ALL returns must be returned in an unused and resalable condition. Shirts or products that have been washed, dried, damaged, stained, smell strongly of smoke, covered in pet hair, or have been otherwise damaged are non-returnable.

## Original Order Information

**Ship to Address:** (please print CLEARLY)

Name: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: \_\_\_\_\_

Order #: \_\_\_\_\_

Qty.	Items You are Returning	Reason Code	What You Want		
			REFUND	REPLACE	EXCHANGE
			REFUND	REPLACE	EXCHANGE
			REFUND	REPLACE	EXCHANGE
<b>REASON CODES:</b>	<b>WO</b> Wrong item Ordered <b>WS</b> Wrong item Shipped	<b>AD</b> Arrived Damaged <b>DM</b> Defective Merchandise	<b>WSL</b> Wrong Size, too Large <b>WSS</b> Wrong Size, too Small	<b>CM</b> Changed Mind <b>GR</b> Gift order Return	

Qty.	Items You Want in Exchange (Name of Design)	Style ( Ladies, Unisex, Youth )	Color ( of Shirt )	Size ( of Shirt )

## Return Items to:

Eddy Studio, 5709 Bull Creek Road, Tarentum, PA 15084